

# Stone Cross, Pevensey Bay and Westham Surgery Newsletter

[www.stonecrosssurgery.co.uk](http://www.stonecrosssurgery.co.uk)

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## Editors Comments

(Kelly Hartland, Practice Manager)



Welcome to our 7<sup>th</sup> newsletter.

It is very nice to hear that so many of you are enjoying this newsletter, and I hear that some of you ask at reception when the next one is available. It makes writing it very enjoyable and worthwhile – thank you.

**Important dates:** Closed from 12.00 on the 26<sup>th</sup> February 13 for training.

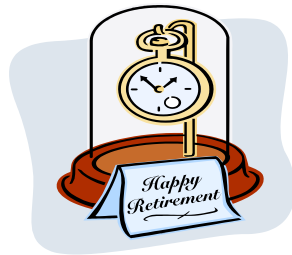
## Surgery News



We are delighted to announce that Dr Charlotte Harrison is expecting a baby in the Spring.

We have made arrangements for her replacement and we hope you will be very happy with your new temporary doctor who will be starting in March 2013.

## Dr Baig's Retirement



Dr Baig will be retiring from the practice at the end of March. He has worked at this practice for 39 years.

Dr Baig will be missed by his colleagues and patients.

Dr Baig has written a letter to his patients and this is available from reception. We also have a book on reception for patients who wish to write him a message.

Dr Tran will be increasing his hours to full time in January and he will be taking over the care of Dr Baig's patients on the 1<sup>st</sup> April 2013.

## Apology

A technical glitch with the Electronic Prescribing System has been causing a lot of problems for our patients, for the local chemists and for us.

Whilst this problem was out of our control, we hope that the problems are behind us.

## Pevensey Bay Charity CD



Our Local Pevensey Bay concert party, "The Evergreen Singers" have recently collaborated with Eastbourne Gilbert & Sullivan Society to record a single CD Called "Just sing!" The proceeds of this will go to the "Pevensey Ward Appeal" at Eastbourne DGH.

Pevensey ward specialises in chemotherapy for various cancers and has become very busy and is in need of more space. Extensions, planned for 2010, were put on hold in favour of a much more comprehensive facility, which has been expanded to include three radio-therapy machines, thereby eliminating the need to go to Brighton.

The song was written by one of our patients, Michael Sellings, who is the pianist and musical director of "The Evergreen Singers", and in remission from leukaemia.

Thanks to the efforts of Dr Richard Grace and his staff at Pevensey ward. Several

other members of "The Evergreen Singers" have been, or are currently being, treated there.



The CD will be available at our surgeries in early 2013 and we hope patients will support this worthy cause.

### Comments and Suggestions



You have asked for a chair in our reception.

*We have provided a chair in our reception.*

You have asked whose idea the electronic prescribing was.

*We have advised that this is a government initiative.*

You have asked for more appointments.

*Since the beginning of December we are offering more Nurse Specialist appointments.*

If you see something that you think could be improved please let us know at [Stone.cross@nhs.net](mailto:Stone.cross@nhs.net) or via our suggestions boxes at all of our sites.

### PRESCRIPTIONS



If you are away from home and you forget your medication you need to go to a local NHS doctor's surgery and ask for help. We are very used to dealing with matters like this for patients visiting Eastbourne and all surgeries have a joint agreement with each other to look after patients who are away from home on holiday.

It would however be very sensible to take your repeat prescription form away with you as well as your medication and then if you do forget your tablets, it makes it easier for the temporary doctor to help you.

### PATIENT PARTICIPATION GROUP



We meet with a group of interested patients approximately 8 times a year for an hour. We discuss improvement to the surgery and various other topics of interest.

Please leave your details with reception, ring 01323 761461 or email [stone.cross@nhs.net](mailto:stone.cross@nhs.net) if you are interested in joining our group.

### APPOINTMENTS



We are trying to encourage patients to ring up for appointments rather than brave the weather on our door step. We now have more telephone lines and patients can pre-book appointments up to 4 weeks ahead for all clinicians.

If you are having problems signing up for our on-line appointment service, please contact us (email, [stone.cross@nhs.net](mailto:stone.cross@nhs.net) or send us a message via our website) for the attention of Connie or George.

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