

# Stone Cross, Pevensey Bay and Westham Surgery Newsletter

([www.stonecrosssurgery.co.uk](http://www.stonecrosssurgery.co.uk))

SPRING/SUMMER 2017

Dear all

Welcome to the spring/summer edition of our Stone Cross, Pevensey Bay and Westham Newsletter.

We wanted to take this opportunity to inform you about some important and upcoming changes at the surgery.

## New Computer System



On the 10<sup>th</sup> May 2017 we will be moving to a new computer system.

Please be patient with our staff during this transitional period.

The installation will, unfortunately, cause a few disruptions:

~ We will be opening at the later time of 9am on the 10<sup>th</sup> May 2017 at all three sites.

~ From Wednesday 3<sup>rd</sup> May until Wednesday 10<sup>th</sup> May we will be operating an urgent only system. Therefore, we will be unable to process any routine prescriptions during this time.

## Prescriptions

In April we will be issuing two months' supply (where this is possible) of your regular medication to avoid delays during the changeover period in May of this year.

## Closures dates 2017

The next 'all local practices half day closing afternoon' will be on Thursday 30<sup>th</sup> March 2017 with the surgery being closed from 12pm onwards that day.

These events are for all practice staff to attend jointly organised important training sessions.

Bank Holidays:



We will be closed on;

- ~ Friday 14<sup>th</sup> April
- ~ Monday 17<sup>th</sup> April
- ~ Monday 1<sup>st</sup> May
- ~ Monday 29<sup>th</sup> May
- ~ Monday 28<sup>th</sup> August
- ~ Monday 25<sup>th</sup> December
- ~ Tuesday 26<sup>th</sup> December

## Exciting News!



We are pleased to announce that Russell, our Paramedic Practitioner, will be joining us on a full time basis from 1<sup>st</sup> April 2017.

Russell visits patients in their home and is fully supported by all our GPs.

## Staff News

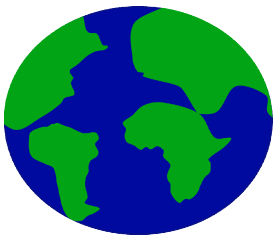
### Good Luck Nurses Jess and Sophie!

Nurses Jessica and Sophie have now left the surgery and we wish them both all the very best for the future

We are pleased to welcome two new nurses to our team! Welcome Carol and Rachael!



### Travelling



When booking last minute holidays please remember we are not able to offer last minute appointments in our travel clinics.

Please complete your travel form as soon as you book your holiday to ensure we can offer you the best protection.

We require at least 8 weeks notice, prior to your travel, to accommodate any vaccinations.

Please also allow 2 weeks for the nurse to process your travel form, especially during the busier holiday months.

### New PPG Member?



Interested in becoming part of our patient participation group?

E-mail the surgery at [stone.cross@nhs.net](mailto:stone.cross@nhs.net) or ring us to find out more on 01323 761461 and ask for Charlotte.

## Westham Surgery



Our Westham Surgery has just had a heating uplift and we now have gas central heating.

### Contact Details



New phone? Please update us with your new number.

Do we have your next of kin details?

### Useful numbers and links

Stone Cross, Pevensey Bay and Westham Surgery

**Phone 01323 761461**

**Fax 01323 743041**

If you need urgent medical help but it's not a life threatening situation call NHS 111 service

Call **999** in the case of emergency

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