

Patient Participation Meeting
Minutes of Meeting
18th November 2014
12 noon

Attendees:

Gillie Andrews – Practice Manager
Jo Evenden - Minutes
Dr S Maung

Stacey – Stone Cross

Fred – Westham

Denise – Westham

Bernadette – Langney

Jane - Hankham

as guest for one session)

Yvonne – Stone Cross

Carol – Pevensey Bay

Ken - Hankham

Terry – Westham

Councillor - William Tooley (Attended

Apologies for absence:

Michelle- Deputy Manager- who was covering for staff sickness at Pevensey Bay

Liz - Polegate

Patricia – Pevensey Bay

Ann - Westham

Sue – Langney

PPG Forum

Fred and Ann attended the PPG Forum there was lots of information at the meeting and Fred has sent the minutes out to everybody. He found the Health Watch very interesting and the Medicines Waste Initiative. Group to read minutes and discuss next time.

Friends of the Surgery

Yvonne spoke about having a Friends of the Surgery Group perhaps to raise money for extras such as nebulisers, BP machines.

The other is whether a virtual group to complement the actual PPG meeting would enable to get the views of patients who work during the day or young mothers to participate via email. Gillie explained this would be quite difficult to manage and somebody would need to manage that and as a practice we wouldn't have the capacity to be able to.

It was suggested maybe have a meeting in the evening a couple of times a year. GA said she is not opposed to this and would be more than happy to accommodate this if others would agree. She will discuss this with Michelle. Some members were not keen to come out in the evening.

Newsletter

Gillie asked for suggestions for the next Newsletter as she will be working on this in the New Year.

To mention in the newsletter anyone interested in fundraising for the practice.

Flag up about using comment box in the waiting room

National problem of recruiting GPs

Shuttle Bus

Still waiting to hear from Diane Playford. Green Street Surgery is keen to be involved. Gillie is going to try and push forward with the CCG.

Badges

Gillie explained it was a CQC requirement for staff to wear name badges everybody thought that was a very good idea. It was suggested to have the surgery name on the badge as we are very proud of our practice

Dr Maung

We realise we are short of GPs. The range of Patients per GP has gone up, older than average patients, more care is now done in primary care, more proactive care with patients with Diseases, no of home visits increased. There is a national shortage of GPs we have spent several thousand on advertising but still looking for the right candidate.

Dr Maung is a GP Trainer and we have FY2 Students currently and we will soon be an approved practice for GP training.

Dr Maung explained we had done very well in our patient survey's one of the best in the region.

PPG and Councillor Tooley were concerned how will we cope with another 700 houses being built. Dr Maung said there is no easy solution; we are not allowed to close our books to new patients. The practice will work closely with the CCG to address this.

Parking

Gillie to monitor Car Park for parents using the Car Park to drop and pick up Children from School. Perhaps a sign for Car Park to say Patients parking only.

Patient Questionnaire

Alterations have been made and the questionnaires are ready. There will be 50 per GP collected.

Date of next meeting to be arranged.