

**Patient Participation Meeting**  
**Minutes of Meeting**  
**17<sup>th</sup> September 2015**  
**12 noon**

**Attendees:**

Carole – Pevensey Bay - Chair  
Gillie Andrews Practice Manager  
Michelle Kenward - Minutes - Deputy Practice Manager

Ann – Westham	Yvonne – Stone Cross
Patricia – Pevensey Bay	Sue – Langney
Bernadette – Langney	Ken – Hankham
Jane – Hankham	Terry – Westham
Fred – Westham	

**Apologies for absence:**

Sue – Westham	Liz – Polegate
Denise – Westham	

**Minutes**

Previous meeting 9<sup>th</sup> July 2015 minutes approved.

**Clinical Commissioning Group/ Changes to the NHS**

Dr Tim Tran spoke to the Group about the changes within the NHS and how this has affected the practice. He spoke about the financial difficulties within the NHS and the pressure put on the country regarding the shortage of newly trained and retiring GP's. He reassured the group that even with the difficulties faced at the surgery; we continue to work hard to maintain our high standards of patient care and complimented our supportive working team.

**Questionnaire**

Group discussed the questionnaire and following this Michelle is going to make a couple of adjustments. In particular it was thought making the questionnaire more personable by writing how many DNA appointments we get in a one month period and how much this costs us as a practice. MK will change and will e-mail out to all for final sign off so that we can get the questionnaires out as soon as possible. **ACTION MK**

**Support Groups**

Gillie discussed with group that the surgery receives a lot of information as to different support groups available to patients. Gillie is going to remind patients to ask us about them by making a note of this in the next Newsletter. **ACTION GA**

**2016 dates of meetings**

Group are all happy with alternate Mondays and Thursdays and meeting at 12.00 every other month. Michelle confirmed that if a new member wanted to join and could not make times Michelle would ask group and we would always try to encourage new members and we would always try to accommodate different times to fit in with new members.

## **AOB**

### **Dr Rajap**

Group asked if Dr Rajap could come to our next meeting on Monday 30<sup>th</sup> November. MK to arrange. **ACTION MK**

### **Closed List**

GA informed all that our surgery list was still closed for new patients. Ken informed all that another 600 houses are to be built in the surgery area.

### **GP on duty at Pevensey Bay**

Patricia asked if at Pevensey Bay we could have GP on duty's name/picture up so patients could see who was on and if they were male or female. After long discussion it was agreed that it was just as easy to walk into Pevensey Bay Surgery and ask the receptionist on the morning.

### **Chair of next meeting**

Ken

### **Next Meeting Dates**

Monday 30<sup>th</sup> November