

Patient Participation Meeting
Minutes of meeting
16th June 2016

Attendees:

Kenneth Saxby – Chair – Hankham

Charlotte Backler – Minutes – Deputy Practice Manager

Patricia – Pevensey Bay

Denise – Westham

Jane – Hankham

Anne – Westham

Bernie – Langney

Yvonne – Stone Cross

Fred – Westham

Apologies for absence:

Carol – Pevensey Bay

Sue – Westham

Terry - Westham

Liz – Polegate

Carol.N – Eastbourne

Minutes

Previous meeting 25th April 2016 minutes approved.

First responder

Mr John Kenton-Page kindly came and did a presentation on being a first responder for the PPG. It was highlighted in the presentation how important it is to register your home access keypads with SEAcamb so if they attend an emergency at your home, they will be able to gain access, allowing vital medical treatment without delay. Charlotte to add this information to newsletter. **(ACTION CB)**

The first responders offer a free emergency life support training session. If you would like to book you place please email:

heartstart@eastbourneresponders.com.

Update on actions from last meeting

Bike Rack: Charlotte informed PPG that the bike racks have been purchased by the practice and installed at the Stone Cross and Pevensy Bay surgery sites.

Photos of clinical team at reception: Stone Cross handyman, Howard in process of arranging.

Expansion Space: Company hoping to take over the expansion space for a Gym has now withdrawn and Michelle has given CCG the landlord's details.

Message in a bottle: Charlotte advised this was going into the next newsletter and new stock had been obtained.

Federating: Dr T Tran sent his apologies as he was unable to attend today's PPG meeting. Charlotte to liaise with Michelle and GP partners to agree for Dr T Tran to have no house visits the day of next PPG meeting so he is able to attend. **(ACTION CB)**

Michelle's new role: PPG enquired whether there was any update on Michelle's new post. Charlotte informed the group that Michelle has now been offered the Practice Managers position. The PPG were delighted and sent their congratulations to Michelle.

Pedestrian walk way: Charlotte informed members that we are still awaiting the landlords to put a drop kerb in the pavement to allow us to open the pedestrian gate. Charlotte to contact landlord. **(ACTION CB)**

AOB

Paramedic Practitioner

Charlotte informed the PPG we have recently recruited a Paramedic Practitioner to work at the practice 2 days a week, Mondays and Fridays to help the Doctors with their workload. Charlotte re-iterated that he would be introduced to the patients as a Paramedic Practitioner and not a Doctor. It was also discussed that we are still advertising for a new GP to join the practice. No applicant as yet.

Catchment area

Patricia asked why we had such a large catchment area. Charlotte explained that it is because we have 3 sites. Charlotte informed members that we had no plans to close any of the 3 sites. A discussion took place about patients moving out of the catchment area and Charlotte advised that unfortunately due to growing area, all out of area patients are now asked to re register at a new practice.

New members for the PPG

There will be a section in the next newsletter to invite patients to apply.

Pharmacist

It was agreed that Dr T Tran would attend the next PPG meeting in September and Charlotte will arrange for the Pharmacist from Boots Pevensey Bay to attend in November. **(ACTION CB)**

Next Meeting: Monday 5th September

Chair of next meeting: Ken

Meeting dates for 2016

Thursday 10th November