

Patient Participation Meeting

Minutes of Meeting 9th January 2017

Members present

Michelle Kenward - Chair - Practice Manager
Charlotte Backler - Deputy Practice Manager

Fred - Westham	Sue - Westham
Carol - Pevensey Bay	Patricia - Pevensey Bay
Yvonne - Stone Cross	Denise - Stone Cross
Anne - Westham	Liz - Polegate
Jane - Hankham	Ken - Hanlham

Apologies for absence

Terry - Stone Cross	Carol N - Eastbourne
Pamela - Pevensey Bay	

Guests

Russell - Paramedic Practitioner

1. Minutes

Minutes of the Meeting 19th November 2016 approved. Ken agreed to take Minutes of future meetings to relieve Charlotte of the paper work. Apologies for absence should still be made to Charlotte.

Actions from previous meeting

Russell attending.
Fred collected Visitors book - all members signed.

2. Russell

Russell introduced himself to members. Michelle reported how invaluable Russell is to the practice: how he does the vast majority of "home visits" and how this has relieved some of the pressure on GP's.

Russell outlined his role as a "PP" in the practice. He explained how he had reached his present position and how he works 2 days per week for the Ambulance Service. Russell hopes to gain further qualifications to become an Advanced Practitioner which would enable him to prescribe in certain areas and undertake "stitching"

Russell emphasised that a paramedics role is one of caring and this was appreciated by members who asked a range of questions on specific details of his role in the practice.

Michelle was called away and Ken thanked Russell for a very informative and entertaining session lasting 30 minutes. When she returned Michelle emphasised how valuable Russell's role is and how the practice would love to appoint a second PP.

3. Yvonne

Yvonne had attended the recent PPG Forum and had learnt of the Southdown Recovery Service aimed at offering individual tailored sessions for people with mental health problems and autism. Yvonne was impressed by the opportunity to self-refer and the offer of 12 one-to-one coaching sessions. Members took pamphlets and Michelle took poster for the waiting rooms.

4. Nurses

Nurse Jessica and Nurse Sophie are leaving the Practice for pastures new. Adverts have been placed to appoint new nurses a.s.a.p.

5. New Staff

The surgery is in the process of recruiting a new Apprentice. Although this involves extra work for present staff there are considerable all-round benefits with the additional pair of hands.

6. Update

Michelle triumphantly announced that Westham Surgery is to have gas central heating installed in the week 13th - 20th February.

Michelle confirmed that the system with the District Nurse was working satisfactorily

7. Patricia

Patricia expressed her thanks at the opening of the pedestrian gate. She also announced that she was resigning from the PP

8. Other

Fred raised the question of the confusion over the red bottles for urine samples and Anne the problems of a large lorry parking in the Westham surgery Car Park.

Date of Next Meeting - Thursday 9th March

