

PPG meeting minutes 6th December 2018

Attendees

Charlotte Backler
Jo Evenden
Danielle Lee
Fred -Westham
Sue - Westham
Neal - Langney
Jane–Hankham
Lin – Pevensey Bay
Keith – Sovereign Practice PPG
John – Sovereign Practice PPG

Apologies

Carol – Pevensey Bay
Yvonne – Stone Cross
Anne – Westham
Ken – Hankham

Minutes of last practice meeting

The Minutes of the last meeting were agreed.

John & Keith Sovereign Practice PPG

John & Keith are PPG members from Sovereign Practice they are a new PPG group which started this year and our visiting practices to see how other practices PPG group's runs. Since starting they have done two surveys one for the Doctors and one on the appointment system they are awaiting feedback from the Doctors on the appointment system. They meet every month with a Doctor and staff member, we said we met every 3 months and felt that worked quite well although when we first started it was every 6 weeks. They have a virtual group with 6 members. They held a PPG awareness week in the surgery and also have a leaflet. They helped at their flu clinic although they had to turn patients away as they had run out of flu jabs. Charlotte explained it had been a difficult year this year with the flu, we had booked appointments at our clinic so we knew how many injections we had so we didn't have to turn away any patients on the day. We had two types of vaccinations this year an over 65's and under 65's vaccination. Practices had been unable to order more injections this year where as previously there were more manufacturers and this year only one for each injection. Unfortunately due to a fridge failure and being unable to get any more flu jabs we have had to send patients to the chemist.

Extended access – South Downs Health and Care Ltd GP Federation

Charlotte reported the Federation have won the contract for extended access. There are two hubs, Park Practice & Harbour Practice Mon-Fri 6.30-8.30pm, Sat 8.00am-12pm, Sun 8.00am-12pm. Surgeries are able to book appointments for their patients a week in advance the Doctor will have access to the patients' medical records and all consultations will be recorded on their it is only the Dr that will have access at that appointment slot the receptionists won't have access. If a Dr needs a referral that is not urgent a task will be sent to the surgery to action. At the moment it is only GP appointments but hope to have Paramedics, Nurses in the future.

Health Coaching

Lin talked about Health Coaching which is a service which is running at a GP surgery in Hailsham&Herstmonceux. Lin is going to find out some more information and pass on to Charlotte.**ACTION LC**

PPG

Sue asked if the PPG group were making a difference to the practice. It was decided we should have a meeting in January to thrash out some ideas after talking to Keith & John.**ACTION Extra meeting arranged for Monday 21st January 2019 at 10am. Please note this can be changed if not convenient for everyone.**

Dates for PPG meetings next year

Mon 4th March

Thurs 6th June

Mon 2nd September

Thursday 28th November